

## How to Use ITES-2S

- ✓ Access the *it e-mart* at <https://chess.army.mil>
- ✓ Under the “Contracts and Agreements” button you will see a link to each of the Contracts pages for the 16 ITES-2S vendors. On each of the pages you will find:
  - Government Ordering Guide
  - Labor Rates / Average Labor Rates
  - Tutorial on posting RFPs on *it e-mart*
  - POCs / Contact information for Government and Vendor(s)

### Task Order Process:

- ✓ Technical POC and Ordering KO develop a SOW, SOO or PWS; IGCE; evaluation criteria; funding document
- ✓ Post the SOW/SOO/PWS requirements package on *it e-mart* via RFP link
- ✓ Select the due date for responses (default is 10 days - adjust according to complexity of task)
- ✓ Technical POC and Ordering KO evaluate proposals received
- ✓ Ordering KO and selected vendor negotiate for better pricing
- ✓ Ordering KO awards task order directly to winning prime, and notifies unsuccessful offerors
- ✓ Timeline for acquisition is determined by ordering KO / Customer



## ITES-2S Partners



### Contractor

IBM Corporation  
 Perot Systems  
 General Dynamics IT  
 Electronic Data Systems (EDS)  
 Apttis, Inc.  
 sb STG, Inc.  
 SAIC  
 Lockheed Martin Integrated Systems  
 Computer Sciences Corp (CSC)  
 Booz Allen Hamilton, Inc.  
 CACI ISS, Inc.  
 Harris  
 sb Pragmatics, Inc.  
 BAE Systems IT  
 NCI Information Systems, Inc.  
 Northrop Grumman IT, Inc.

sb - Small Business

### CHESSE ITES-2S POC

Marian Keitelman  
 Product Leader  
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### ITEC-4 POCs

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## Information Technology Enterprise Solutions-2 Services (ITES-2S)



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# ITES-2S Contract

## Overview

The ITES-2S scope includes a full range of services and solutions necessary for the Army to satisfy its support of Army Net-centric goals with Information Technology (IT) services worldwide.

## Advantages

The fundamental purpose of ITES-2S is to support the Army enterprise infrastructure and infostructure with a full range of innovative, world class information technology support services and solutions at a reasonable price. ITES-2S solutions enhance Army Net-operations/Net-centric capabilities and holistically support Army customers, by providing a common look and feel for Army applications at all levels of both the strategic and tactical Army enterprise. The solutions are in compliance with existing DoD and Department of Army standardization and interoperability policies, and enhance Army capabilities by supporting implementation and partnering in NETCOM's Networthiness program.



## Features

- ✓ **\$20B Contract Value**
- ✓ **Performance-based ID/IQ**
- ✓ **3 year base with 3, 2-year options**
- ✓ **No Government CHES fee**
- ✓ **Services contract, with incidental hardware/software installation/integration included**
  - **Minor construction allowable**
- ✓ **Decentralized task order execution**
- ✓ **Expert DoD compliant architectures**
- ✓ **Ordering open to Army, DoD and other Federal Agencies**
- ✓ **Period of Performance: 20 Dec 06 – 13 Apr 15**
- ✓ **Contract types include:**
  - **Firm Fixed Price**
  - **Time and Materials**
  - **Cost**
- ✓ **Labor Rates**
  - **Competitively established – fully burdened rates**
  - **Further discounted rates allowable for each task order (negotiable with vendor)**

## Primary Goods & Services

ITES-2S solutions are categorized by Task Areas, which are subdivided into sub-task areas that further define the scope.

Task Areas include, but are not limited to the following:

- ✓ **Business Process Reengineering** – Business Case Analysis, Gap Analysis, Risk Management
- ✓ **Information Systems Security** – Computer Security Incident Response
- ✓ **Information Assurance** – Disaster Recovery, Continuity of Operation, Contingency Planning, Security Architecture Design
- ✓ **Information Technology Services** – Biometrics, Configuration Management, Video Teleconferencing, Performance Benchmarking
- ✓ **Enterprise Design, Integration, and Consolidation** – Information & Knowledge Engineering, Market Research & Prototyping, Integrated Solutions Management
- ✓ **Network Support** – Network & Telecommunications Infrastructure Support, Office Automation Support, Seat Management/Asset Management
- ✓ **Systems Operation and Maintenance** – Help Desk Support, Computer Center Tech Support, Legacy Systems Maintenance
- ✓ **Program/Project Management** – IT Policy and Planning, Change Management, IT Strategic Planning
- ✓ **Education/Training**